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at pparise@emporia.edu or 503-223-8280

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FIELD DAY

MAKING FIELD GOALS:

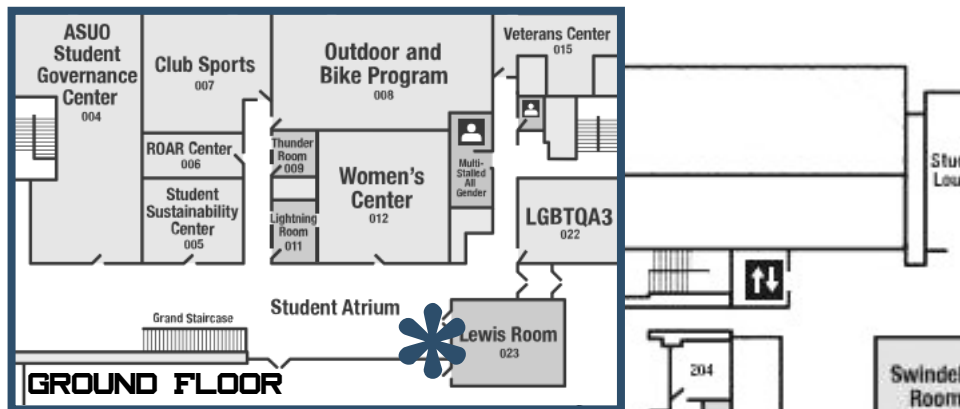
Adapting AND Thriving in Library Service

OLA-SSD 2017

Friday, July 28, 8am-4pm

UNIVERSITY OF OREGON

EUGENE, OR



YOUR OLA-SSD COMMITTEE

olassdconference@gmail.com

Jennifer Patterson CO-CHAIR

Tualatin Public Library

Justyne Triest CO-CHAIR

Pacific University

Dillon Peck CO-CHAIR

Willamette University

Rinny Lakin SSD TREASURER

Multnomah County Library

Jennifer Bosvert

Pacific University

Emily Craft

Hillsboro Public Library

QUESTIONS? Please see any of

THE **SSD CONFERENCE COMMITTEE MEMBERS**
for assistance. Watch for introductions
during breakfast.



FOLLOW THE SSD BLOG,
SUPPORTABILITY,
for SSD AND LIBRARY NEWS
and updates all year round.

<http://ola-ssd.blogspot.com/>



WANT MORE SSD NEWS AND FUN?
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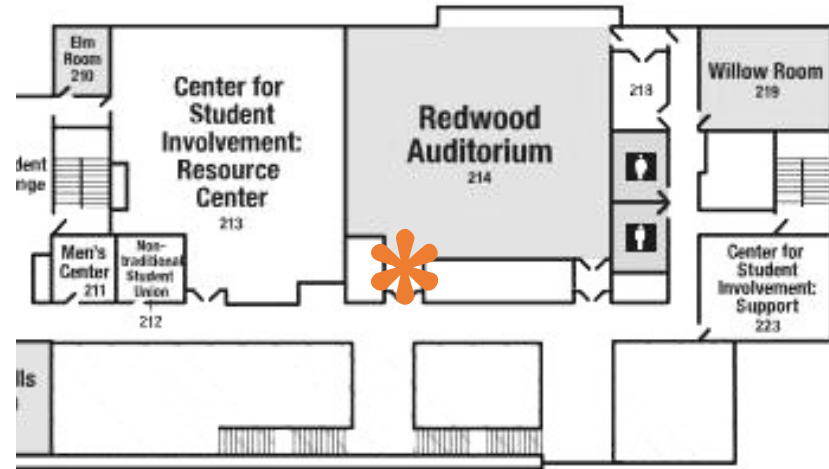
*Share your stories and
conference photos to our wall.*

SUGGESTIONS FOR NEXT YEAR?
WANT TO TELL US HOW WE DID?

Please fill out the questionnaire at:

<https://goo.gl/forms/iHRcHKkt12xlyHG42>

*OR fill out the paper copy in your bag
and leave it at the registration table.*



Ballroom | 244 | LEVEL 2

Keynote, Breakfast, Lunch and Snack



Gumwood | 245 | LEVEL 2

Make the Most of Your Day: Scheduling the Easy Way!
Three Perspectives on Accessibility: Bring your Challenges
Serving Vulnerable Populations



Redwood Auditorium | 214 | LEVEL 2

Responding to and Assisting People with Unique Needs
Misinformation and Political Agenda
How well are you adapting to change?



Lewis Room | 023 | GROUND FLOOR

Day in the Life

8:00-9:15 REGISTRATION, ANNOUNCEMENTS *AND* BREAKFAST

Breakfast Buffet: Choice of two griddle items, served with farm-fresh scrambled eggs, crisp pepper bacon, fresh fruit, coffee, and hot tea.

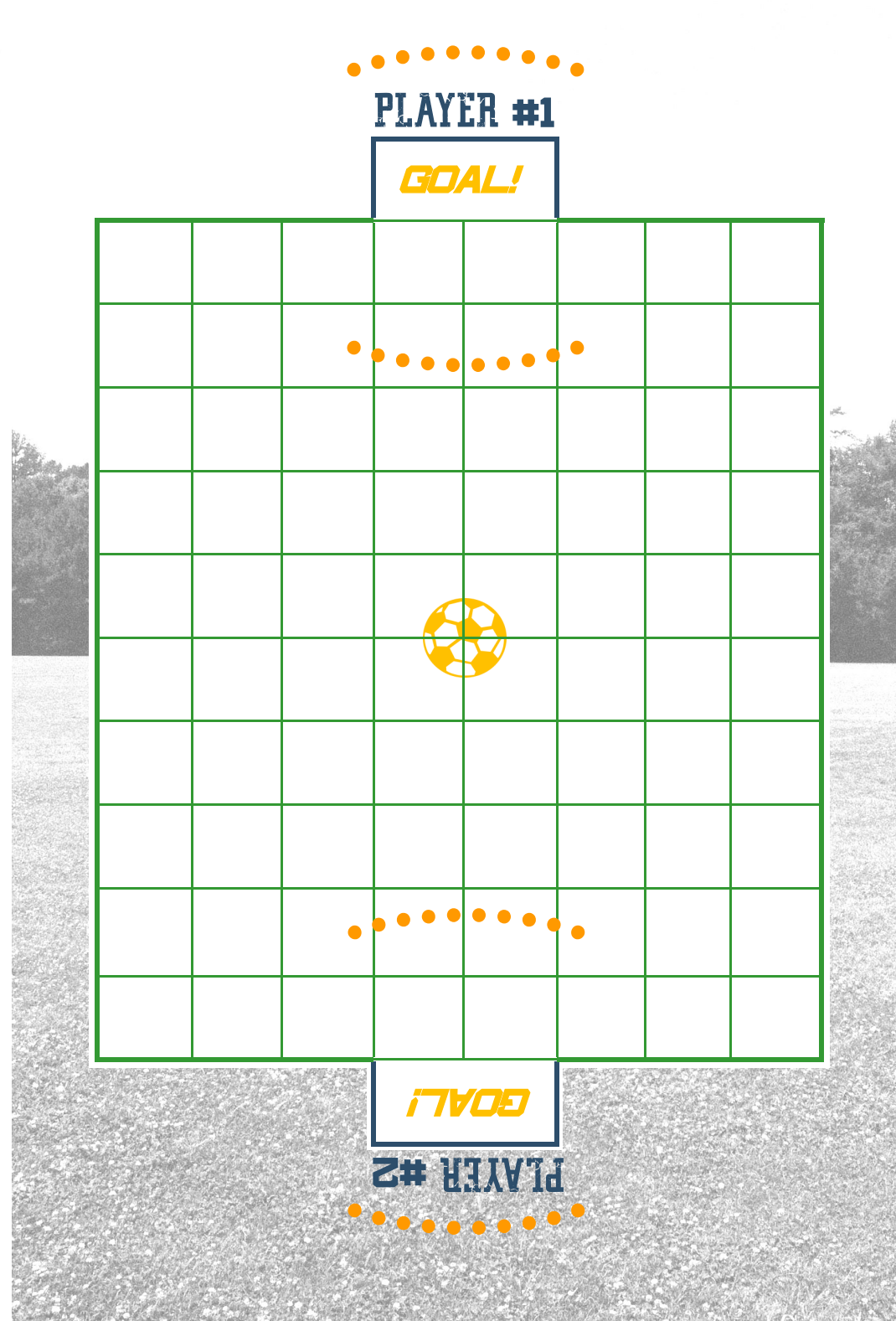
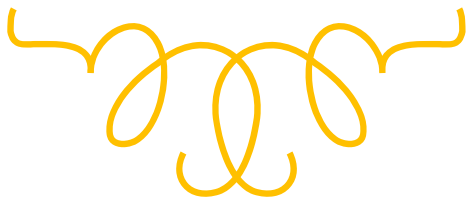


A few words from OLA PRESIDENT ELSA LOFTIS
and STATE LIBRARIAN MARY KAY DALGREEN.



9:15-10:30 *Keynote Speaker: Evan Dumas* “How Not to Burn Out” or “Whoops, too late, now what?”

Evan Dumas will be taking a humorous look at the serious issue of burnout in the workplace. We'll see how failing-to-thrive is a natural part of the thriving process, it just doesn't get as much press. By normalizing the challenges of goal-setting and self-care we'll all realize that no one is perfect at thriving and that's okay — and if there are perfect people they can kindly keep quiet while the rest of us figure this out.



PAPER SOCCER

The object of the game? Just like real soccer — get your “ball” into your opponent’s goal! This is done one “kick” at a time. Use your pencil to kick instead of your foot. More “playing fields” can be found at the registration table.

How to play:

- * **Your ball is on the center line of the field. Play starts from this point.**
- * **A round of rock, paper, scissors determines who goes first. Each player takes a side of the field and a goal.**
- * **The first player can move the ball vertically, horizontally, or diagonally into any of the surrounding squares. The ball can move one space per turn.**
- * **Draw a line on the field to show movement of the ball.**
- * **The next player “picks up” the ball from its last position and tries to move it back toward the opponent’s goal.**
- * **The trick? No lines can be crossed. When play reaches the border of the field, the ball can be “bounced” back in any possible direction and the player gets another turn.**
- * **Both players need to strategize their moves so that the ball stays in play.**
- * **If a player gets to a point where she/he can’t make any valid moves they are automatically out.**

The winner is the first player to reach the opponent’s goal!

O’Sullivan, Joanne, and Susan McBride. *I Don’t Care If We’re There Yet: The Backseat Boredom Buster*. New York: Lark, 2008. 212. Print.

10:30-11:45 BREAKOUT SESSION #1

Presentation: **Responding to and Assisting People with Unique Needs** | Presented by Elise Thompson | Redwood Auditorium *

Our libraries serve not only as centers for information and learning, but as safe harbors for some of our neighbors who are either uncomfortable — or sometimes feel unwelcome — in stores, coffee shops, or other retail venues where folks may be expected to spend money... then leave. At the library, everyone is welcome to enter and stay as long as the doors are open, and there is no admission charge. That means that the library staff see the entire unique and wonderful range of humanity at the library, and that can present some interesting challenges to staff concerning how to keep that shared space as comfortable and welcoming as possible for all who use it. This presentation is intended to provide you with some “boots on the ground” ideas about how to engage effectively, professionally — and compassionately — with all of your patrons and their unique needs.

Panel/Interactive: **Make the Most of Your Day: Scheduling the Easy Way!** | Presented by Jessica Rondema, Jennifer Patterson, and Bryan Lee Feyerherm | Gumwood *

It can be easy to forget the importance of logistics, space, and other scheduling efforts, but here we’ll be focusing in on it.

11:45-1:15 ANNOUNCEMENTS *AND* LUNCH

Lunch Buffet: Build your own burrito with chipotle chicken, organic pinto beans, Spanish rice, lettuce, cheddar cheese, olives and jalapeños, flour and corn tortillas, tortilla chips, and house-prepared salsa.

1:15-2:30 BREAKOUT SESSION #2

Presentation: **Misinformation and Political Propaganda**

Presented by Donna Cohen | Sponsored by the OLA Intellectual Freedom Committee | Redwood Auditorium*

We are overwhelmed with messages from politicians, news sources, and other media. Learn about critical thinking strategies through real world examples of political ads, news headlines, graph/charts, the effect of word choice in messaging, statistical data and other types of information. This session will hopefully help us all navigate the new politics and media landscape.

Panel/Interactive: **Three Perspectives on Accessibility: Bring your Challenges!** | Presented by Elke Bruton, Wendy Beck, and Bryce Kozla | Gumwood*

Accessibility is an important consideration for any library who cares about the communities they serve. Bring your questions about accessibility (and your great ideas) to this panel.

2:30-2:45 BREAK AND SNACK

Snack: Flavored Popcorn: classic, chocolate, and herb parmesan. House-baked cookies and assorted sodas.



A big **THANK YOU** *to:*

Our **WONDERFUL PRESENTERS**

The **UNIVERSITY of OREGON**
for hosting the 2017 conference

The **EMPORIA STATE UNIVERSITY**

EUGENE SATURDAY MARKET

JORDAN SCHNITZER MUSEUM OF ART

OLA INTELLECTUAL FREEDOM COMMITTEE

And to our
FANTASTIC VOLUNTEERS



PRESENTER BIOS CONTINUED IN ALPHA ORDER BY LAST NAME

Jessica Rondema: Jessica Rondema has worked at the State Library of Oregon for over eight years, and has been the State Librarian Executive Assistant for six years. She is originally from California, but moved up to Salem to attend Willamette University, graduating in 2007 with a BA in Anthropology. Jessica also earned her MBA with a focus on Nonprofit Management from Marylhurst University in 2016. She enjoys researching and writing about local history and has an exceptional fondness for birds. She lives in Salem, Oregon with her husband and fluffy tortoiseshell cat.

Kate Schwab: Kate Schwab is a librarian at the Multnomah County Central Library. She is a past member of SSD and is currently the vice-chair of the OLA Outreach Round Table. Her favorite library principle is Access. She's currently working on turning her front yard into an edible paradise.

Elise Thompson: Elise Thompson has been working in the mental health field for 30 years, with a primary commitment to the population served by our community mental health system. One of her passions has always been providing training and consultation to community partners, in hopes that demystifying mental illness will also lead to destigmatizing of those struggling with mental health issues of all kinds. Her training experience has included extensive work with numerous law enforcement agencies, public sector offices, churches.....and libraries, which hold a very special place in her heart as one of the last "open door, all are welcome" havens in our communities.



2:45-4:00 BREAKOUT SESSION #3

Presentation: **How well are you adapting to change?**

Presented by Tracey Letmate | Redwood Auditorium ✿

Change is a constant in our libraries. How well are you prepared to cope with the changes happening around you? In this session you will learn about creating a healthy work culture and better understand how to build resilience and practice self-management during change.

Panel/Interactive: **Serving Vulnerable Populations** | Panelists

include Kate Schwab, Crystal Grimes, Kate Anderson | Gumwood ✿

This panel will focus on patrons experiencing homelessness. They have unique needs and barriers to library service that most of us don't realize. Kate S. will share information to increase participants understanding of homelessness and practical tips to extend service to people who need libraries despite their housing status. Crystal and Kate A. will take you on a tour of what happens on a daily basis of a book in the Talking Book Library. They will discuss circulation, delivery, and the return process of these Talking Books. They will also touch on the equipment and accessories that their patrons use to read these books. Attendees, please bring your questions and comments for a guided discussion!

Presentation: **Day in the Life** | Presented by Rachel Kenny, Sami

Kerzel, Jennifer Bosvert | Lewis Room ✿

Join several of your fellow support staffers as they run you through a day of their challenges, wins, and clever workarounds. Presenters' days include digitization, preservation, and cataloging projects for the State Library, working in small academic branch libraries, and more!

FIELD DAY BINGO!

How to play: Meet someone with one of these attributes and place a sticker on the square. *Can you get five in a row?*

Fill out a ticket *AND* enter to win the Field Day Bingo prize drawing at the registration table!

Former math-lete	Works in an academic library	Tried out for Jeopardy	Loves board games	Works in a coastal library
Works in a library east of the Cascades	First time attendee	Former Captain of the Debate Team	Works in ILL	Works in a rural library
Worked in both academic and public libraries	Worked in libraries for more than 10 years		Has been to a Ducks sporting event	Ran a three-legged race
Has been to a Beavers sporting event	Works in technical services	Has been to a College Bowl tournament	Soccer Mom/Dad	Five time attendee
Knows what a triple-word score is	Has met a baseball player	Works in a public library	Former Pep Band member	Has read a sports book

Bryce Kozla: Bryce Kozla is the Youth Services Librarian at Washington County Cooperative Library Services in Washington County, OR.

Tracey Letmate: Tracey Letmate is the Training and Development Manager at Multnomah County Library. Her love and passion is to help people and organizations grow and learn. As our world continues to change and evolve, she views change management as a natural part of her job. Her educational background includes a bachelors in communication and public relations and an MBA. Prior to the library world, she has worked in training and development for city government, health care, technology and higher education industries.

Jennifer Patterson: Jennifer Patterson has been a library assistant at the Tualatin Public Library for the last five years. She holds a Bachelor's degree in History from Western Oregon University. In her current position she assists patrons in the circulation department, performs book mending, and works on Interlibrary Loans. Jennifer is also a conference committee co-chair for the 2017 SSD Conference.



PRESENTER BIOS IN ALPHABETICAL ORDER BY LAST NAME

Kate Anderson: Kate Anderson has been with the State Library of Oregon since 2011. She holds two Bachelor of Science degrees from Western Oregon University; in Gerontology and Public Policy and Administration. In her current role at the State Library, Kate works as a Circulation Technician in the Talking Book and Braille Library; ensuring regular and accurate automation services for print-disabled patrons all over the State of Oregon. In her spare time, Kate enjoys baking and getting outdoors with her three year-old Border Collie/Labrador.

Wendy Beck: Wendy Beck has worked at the Eugene Public Library since 2003, and is happy to be part of the Adaptive Tech Team. Our AT stations are ever growing, as we strive to provide access to our library resources for all community members. It's never dull when working at the public library!

Jennifer Bosvert: Jennifer Bosvert is currently a Circulation Supervisor at Pacific University Libraries, where she wrangles young and impressionable work study students into detail-oriented, savvy, high-performing, book-crazed adults in four short years. (Unless she gets them for grad school too *drywashes hands with glee!*) She has two Literature degrees (yet to be paid off), several years of experience in both public and academic library Access Services, an ~~garden oasis~~ untamed jungle in which she spends too much time photographing bugs and too little time weeding, two hilarious Boxer dogs, and a Very Patient Husband. Currently reading: *Less Than a Reason* by Dana Stabenow, Kate Shugak #21.



Elke Bruton: Elke Bernal Bruton is the Talking Book and Braille Services Librarian for the State of Oregon. She holds a Bachelor of Arts in English from Washington State University and a Master of Library and Information Science degree from the University of Washington Information School. Elke has been with Talking Books at the Oregon State Library since 2006, where she specializes in Community Outreach, Customer Service and Readers Advisory. Prior to completing her Masters degree, Elke worked for 10 years as a certified Optometric Technician in the Midwest and Pacific Northwest.

Donna Cohen: Donna L Cohen, MLIS, MEd Librarian for 20 years — primarily as a consultant on special library development et al. Prior to that, a teacher for 11 years. For the past four years I have been active in civic activities and conducting Civics for Adults Workshops: Citizen Activism - Making Change in Your Community; Misinformation and Political Propaganda; The Influence of the Constitution on Political Conversation; Beyond Voting: Elections and Campaign Financing.

