PLD Board Meeting Cedar Mill Community Library Friday, July 19, 2019 10:00 – 1:00

Present: Marianne Coalson, Jerianne Thompson, Darci Hanning, Mark Richardson, Jennifer

Patterson

Virtual: Jimmy Pearson, Sarah Strahl

# **Updates and Reports**

# **Election**

- The election results included a tie for Secretary. Per OLA Bylaws, the Secretary tie was determined by lot.
- Election results:
  - o Vice Chair/Chair Elect: Laura Kimberly, Director, Newport Public Library
  - o Secretary: Chris Myers, Reference Librarian, Lake Oswego Public Library
  - Member-at-Large Position #1 (two year term): Haley Lagasse, Director, North Bend Public Library
  - Member-at-Large Position #2 (two year term): Glenn Ferdman, Director,
    Beaverton City Library
- Returning board members:
  - o Chair: Erin Wells, Director, Milton-Freewater Public Library
  - o Past Chair: Jerianne Thompson, Director, Tualatin Public Library
  - Member-at-Large Position #3 (two year term): Sarah Strahl, Director, Salem Public Library
  - Member-at-Large Position #4 (two year term): Mark Richardson, Young Adult and Reference Librarian, Cedar Mill & Bethany Community Libraries
- Jerianne will contact new board members and let them know about September 20 meeting in Milton-Freewater. Jerianne will let Chair Elect know about OLA Board Retreat meeting. Marianne will send out new board member email once Jerianne confirms.

### **State Library**

 Ready to Read Grant Applications are now being accepted; the application process has been moved to an online grants portal. Applicants will need to create an account; the application doesn't need to be completed in one sitting. A PDF version of the application is available from our website for review and preparation purposes only. The deadline for applications remains the same as previous years: August 31, 2019. Greta is available to assist as needed.

- The LSTA Competitive Grant application process will open up in October and will use the same online grants portal. Stay tuned for more details in the fall.
- Public Library Standards Survey for KPM (Key Performance Measures) #6
  - 95 libraries have completed
  - Deadline has been extended to August 9th, a final reminder will go out on Monday.
  - Note: only Staff, Materials, Technology, and Services & Programs are covered by the survey (these sections were identified by Library Support as areas that we could most likely have an impact when reporting to the state legislature).

#### o Reminders:

- The State Library provides in-person training for the statewide databases, contact Arlene for more information.
- Ryan Dowd's online tutorial on Homelessness is available through late May 2020.
- Online resources from United for Libraries for Trustees training are now available; contact Darci if you haven't received an email about how to access them or are having issues in getting access.
- Newly established public libraries:
  - Oakland Public Library is now legally established; Yoncalla continues to work through the process (city ordinance). Five of the previous ten sites are now legally established: Roseburg, North Douglas Library District (Drain), Lower Umpqua Library District (Reedsport), and Sutherlin.

#### **OLA**

- The Library Squad (new name for SWAT team project)
  - Focusing on three areas:
    - 1) Problem area or workflow, something that is public facing
    - 2) Collection development project or weeding (ex: Roseburg)
    - 3) Other still TBD
  - Team is modeling it after approach used in New Jersey. First year goals include writing a LSTA grant, writing an online application process, doing an OLA session explaining it and selecting three projects.

#### OLA Conference

- Theme: Equity, Diversity and Inclusion (EDI) and 80 year anniversary since inaugural meeting @ Timberline Lodge
- o Location: Bend, OR
- Dates: April 29 May 2, 2020
  - Wednesday: pre-conferences
  - Thursday evening: All Conference Reception (followed by PLD Banquet?)
  - Friday evening: OLA Banquet (Tentative)

Saturday: morning sessions and lunch (w/keynote speaker?)

### **Public Library Standards**

- Committee has been meeting regularly, reviewing sections of the Standards each year.
- This year the committee is focusing on collecting resources and reviewing the Governance and Staffing Standards. Also looking at these with an equity lens.
- Investigating ways to make scoring easier is it possible to create an online survey so it tallies up scores at the end, etc.
- Will be talking with Colorado State Library website to see if we can clone it for our Standards website. Colorado's website has training and resources tabs for each Standard. A PLD member offered to help with technical aspect of website.

# **Public Library Definition & OARS**

- State Library has convened an advisory committee to develop the OARS (Oregon Administrative Rules) to support the statuary definition of what it takes to be a library in the state of Oregon.
- Criteria related to open hours and public funding.
- Committee is looking at minimum Public Library Standards to see if these can be used to develop OARS.
- Concern that 4-5 libraries around the state might not meet the minimum requirements.
  - Looking at two sets of OARS one set for service population of 2,000 or less (less stringent rules) and second set for service population over 2,000
- First advisory committee meeting was held earlier this week; most meetings will be virtual.
- Looked at minimum Standards thought we should use ALL of the minimum standards, but still discussing. One exception – having a space that is ADA compliant – not considering this for these minimum conditions.
- Process for getting feedback on OARS will do a presentation at fall directors meeting to provide opportunity for feedback.
- State Library will take the lead in helping libraries meet the minimum and will work with OLA/PLD collaboratively.
- Deadline these need to be done by last day of October. State library board meeting on 10/18. Statute goes into effect January 1. Effective date of 10/31 for OARS. Public comment section is very important when it goes out in September.
- Committee members: Susan Westin, Darci Hanning, Jennifer Patterson, Denise Holmes, Jeremy Skinner, Jerianne Thompson, Erin Wells, Kathy Street, Karen Muller, Buzzy Nielsen.

# **Fall Directors Meeting & Training**

- Less than 2 months away
- Training Media & Messaging with Pat McCormick from am:pm PR.
  - Understanding how to work with the media, get your message out
  - How to effectively communicate during a crisis

- o Cost \$2,500 for 2.5-3 hours
- Location = Wilsonville Public Library will be confirmed soon
- Dates: September 5 (Media & Messaging Training) and September 6 (Directors Meeting)
- Discussed having another PIO come talk to us as well (Multnomah County Library)? or maybe Penny Hummel for 30 min -1 hour. Jerianne will contact Penny Hummel and confirm with Pat McCormick.

### Directors Meeting Agenda

- Update from State Library and State Librarian
- OARS for Public Library Definition
- Arlene Weible or someone from the State Library regarding the 2020 Census and libraries
- o New Director's Notebook?
- Outreach and engaging with the community need help on possible presenters (Penny Hummel, Ginny Cooper, someone from MCL or Betha Gutsche/OCLC)
- Other topics: putting EDI into practice, different funding structure models/fundraising, working with library boards, friends and foundations – need ideas on who can present on these topics.
  - CEO from Multnomah County Library Foundation Jimmy will reach out to her to see if she's available on Sept. 6. Sarah can talk with the head of her foundation as well if MCL doesn't work out.
- Betha Gutsche/OCLC could present remotely on outreach/engaging from the community/getting input. Darci will reach out to Betha.
- o Catering for lunch. Jerianne will coordinate.

### **Accomplishments & Goal Setting**

- Reviewed 2018-2019 goals and accomplishments.
- Goals discussed for 2019-2020 include:

# Advocacy

- Continue regular revisions to the Public Library Standards and work with the State Library to create tools for Oregon public libraries to self-assess.
- Work with State Library to ensure the minimum standards for public libraries in the Public Library Standards are compatible with the administrative rules adopted by the State Library Board.
- Form committee to advocate for better understanding of the mission and functions of library districts.

### Education

 Offer a training about communications and messaging for library directors in conjunction with the fall directors meeting.

### Leadership

• Recognize Oregon public library leaders through the Pearl Award.

#### Collaboration

- Work with the OLA Executive Board to explore whether the "policy clearinghouse" concept could fit with the revitalization of Northwest Central.
- Continue working with the OLA Executive Board to develop and implement the "library SWAT team concept."
- Discussed clearninghouse goal and looking at using Colorado's clearinghouse/collaborating with them. Need to revise goal, broaden it to be more general/indicate collaboration with Colorado.
- Mission and functions of library districts task force Jerianne working on contacting members to serve on task force. Using this as a springboard for libraries in general and communicating to our governing bodies what we do. Jerianne will expand the language on this goal.
- Jerianne will work on updating document with feedback.

#### **New Director's Notebook**

- Darci working on notebook based on feedback received. Laura Kimberly interested in working on this project. ALA came out with a toolkit. Sarah and Kirsten working on this as well.
- Letter to new library directors and process of identifying potential peer directors is off the ground. Jerianne working on this piece with Darci.

### **Project Outcome Support - Mark**

- Discussed what information to include in communications and how often. Suggested 1x/month.
- What form should this take? Likes Intellectual Freedom emails maybe monthly on Mondays.
- Perhaps looking into PLD social media accounts? Or another communications channel?
- What is most effective way to communicate this? Twitter account?
- Mark will start a discussion with Jerianne and Graham (Deschutes) regarding Twitter/communications. Could probably tag Project Outcome, etc. and get OYAN and CSD to retweet.
- Model after Intellectual Freedom model right now. Send to LIBS-OR.
- Twitter could be used to share highlights from PLD Directors Meetings, etc.
- Mark will create a Twitter account and talk to Graham. Darci will provide consulting.

## **Spring Directors Meeting**

- No Legislative Day in 2020 (no legislative session).
- Discussion postponed to September 20<sup>th</sup> meeting so Erin can provide feedback on where and when. Target for March and April, need to start brainstorming topics.

# **Meeting Schedule**

• September 20, 2019 – Milton-Freewater Public Library

Meeting adjourned at 11:44am

Next meeting: September 20 – Milton-Freewater Public Library

### **Task Review**

#### Election

# • Jerianne

- Contact new board members and let them know about September 20 meeting in Milton-Freewater.
- Let Chair Elect know about OLA Board Retreat meeting.
- Marianne send out election results email once Jerianne confirms.

# **Fall Directors Meeting & Training**

- Jerianne
  - Media & Messaging Training: Contact Pat McCormick from am:pm PR and Penny Hummel
  - Coordinate catering for lunch.
- **Jimmy** contact CEO from Multnomah County Library Foundation to see if she's available on September 6.
- **Darci** contact Betha Gutsche/OCLC to see if she could present remotely on outreach/getting input from the community.

# **Accomplishments & Goal Setting**

• **Jerianne** – update annual activity report with feedback discussed.

### **Project Outcome Support**

- Mark create Twitter account and talk to Graham.
- Darci provide consulting.