

# Conference Hosts

Oregon Library Association's Support Staff Division

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2007-2008 Chair

OLA/SSD Board Members  
and the

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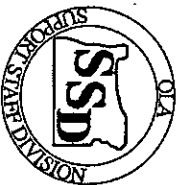
Margaret Harmon-Myers  
Eugene Public Library

Elen Mueller  
Multnomah County Library

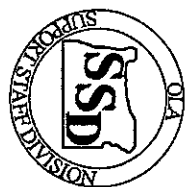
Rebecca Roth  
Multnomah County Library

Dale Tigner  
Deschutes Public Library

Thank you for joining us today!  
We appreciate your support of OLA's Support Staff Division.  
Gateways 2009 is planned for July 17, 2009 at the Renaissance Inn  
in Keizer, Oregon (formerly the Wittenberg Inn)



[www.olaweb.org](http://www.olaweb.org)



# GATEWAYS 2008

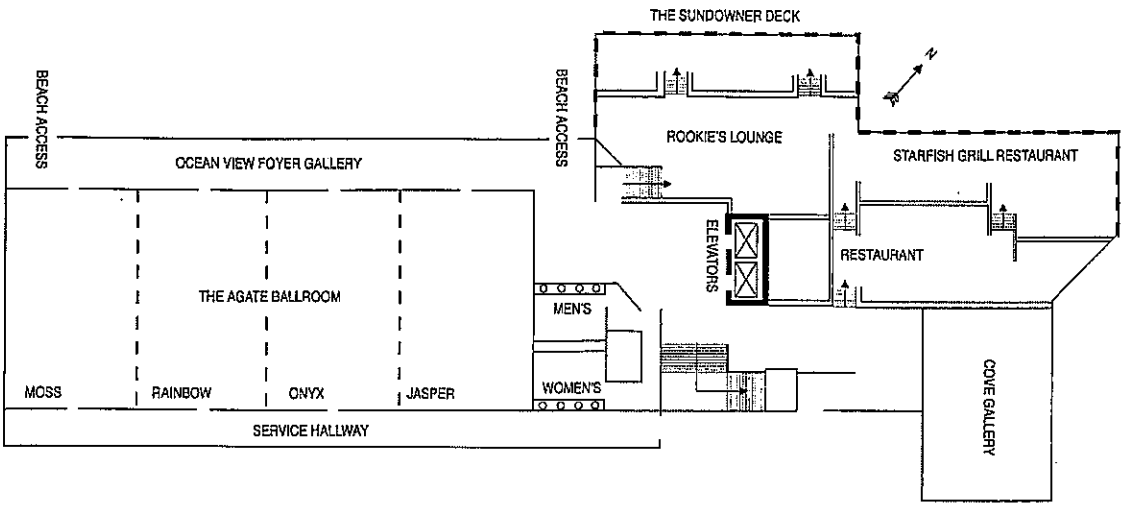
rejuvenate, re-ignite, re-mat:  
renew, revitalize, restore  
stimulate the mind

JULY 18, 2008

BEST WESTERN AGATE BEACH INN  
NEWPORT, OREGON

# Agate Beach Inn Floorplan

Need help locating a conference session?  
Feel free to ask a Conference Host.



# Conference Schedule

## rejuvenate

Friday, July 18, 2008

8:00 am - 4:30 pm

8:00 - 8:30	Registration & Full Buffet Breakfast
8:30 - 8:45	Welcome
8:45 - 9:45	Keynote Speaker: Anne-Louise Sterry
9:45 - 10:15	Morning Break
10:15 - 11:45	Breakout Session One
11:45 - 12:30	Lunch
12:30 - 1:00	Storytelling with Anne-Louise Sterry or Free Time
1:00 - 2:30	Breakout Session Two
2:30 - 3:00	Afternoon Break
3:00 - 4:30	Breakout Session Three



## Program Details

### Welcome to the 14th annual Support Staff Division Gateways Conference!

7:30 – 8:30

**REGISTRATION & BREAKFAST BUFFET**

8:30 – 8:45

**WELCOME**

8:45 – 9:45

**KEYNOTE ADDRESS BY ANNE-LOUISE STERRY**  
"You Gotta Make Your Own Gravy"

Right on stage, Anne-Louise Sterry becomes Aunt Lena, everyone's out-of-the-box Italian Aunt, and delivers her unique and yet curiously accurate comments on life, love and food. When Aunt Lena speaks the laughter begins, and yet in the middle of the fun is set a core of useful and abiding truths: Truths about how we treat one another, truths about how responsible we all are for things that happen in our lives. And if we care to "Make Our Own Gravy," we can regain a better sense of ourselves and those around us. Truly, Aunt Lena is the source of "Cutting Edge Mediterranean Wisdom!"

9:45 – 10:15

**MORNING BREAK**

10:15 – 11:45

**BREAKOUT SESSION ONE**

**Office Safety and Ergonomics Awareness**  
Presenter: Mike Wolff, Senior Safety Management Consultant, SAIF Corporations State Agency Customer Service Team

Join us for an informative and interactive presentation designed to help you help yourself in the office work environment. While this quick course in General Office Safety and Ergonomics will not prepare you to complete assessments for others, it will help you to help yourself. Mike enjoys a good interactive discussion and will allow time to address specific questions from participants. Topics will include:

- Common hazards around the office
- What you can do to keep yourself and others safe
- A discussion about basic workstation ergonomics



## Program Details

**Zines, Culture, & the Library!**

Moss

Presenters: Laural Winter, Reference Librarian and Angela Weyrens, Operations Supervisor, Multnomah County Library  
Multnomah County Library's Adventures with Zines. Laural Winter, Reference Librarian, and Angela Weyrens, Operations Supervisor & Zine author, talk about how to bring zines into the library collection, services, outreach and event programming.

**The Social Internet (BIT Mobile)**

Cove Gallery

Presenter: Todd Williver, Technology Resource Associate, Oregon State University, BIT Mobile

Explore the new phenomenon of people interacting on the Internet. Blogs, Wikis, Chats – what are they? Are they safe? How do you protect yourself? The session covers popular sites such as YouTube, MySpace and Google's Blog Search function.  
NOTE: this class will repeat in the afternoon.

11:45 – 1:00

**LUNCH AND STORYTELLING WITH ANNE-LOUISE STERRY**

1:00 – 2:30

**BREAKOUT SESSION TWO**

**OCLC Applications of FRBR**

Rainbow

(Functional Requirements for Bibliographic Records)  
Presenter: Rick Newell, Senior Training & Support Coordinator, OCLC Western Service Center

This session builds on the "Showbooting FRBR" program presented at the 2006 OLA/SSD conference by focusing on FRBR-inspired OCLC applications. After a brief review of the FRBR entity-relationship model, the program will demonstrate and discuss FRBR-inspired services such as WorldCat.org, WorldCat Local, Fiction Finder, WorldCat Identities, and Audience Level.

**A Day in the Life of a Library Assistant**

Moss

Presenters: Joel Henderson, Outreach & Training Assistant, Oregon State Library, Steven Williams, Klamath County Library, and Heather O'Neil, Multnomah County Library  
Have you ever wondered what other support staff throughout Oregon do all day at work? How are their libraries different from yours? What do other support staff do to keep motivated and inspired in their jobs? Well, here's your chance to find out. Join us for a panel discussion by selected support staff from libraries across Oregon as they talk about their different jobs.



## Program Details

### *The Social Internet (BIT Mobile)*

Cove Gallery

Presenter: Todd Williver, Technology Resource Associate,  
Oregon State University, BIT Mobile

Explore the new phenomenon of people interacting on the Internet, Blogs, Wikis, Chats -- what are they? Are they safe? How do you protect yourself? The session covers popular sites such as YouTube, MySpace and Google's Blog Search function.  
NOTE: This is a repeat of Breakout Session #1, an advanced class will be offered in Breakout Session #3.

2:30 – 3:00

### AFTERNOON BREAK

3:00 – 4:30

### BREAKOUT SESSION THREE

#### *Communication as Leadership*

Rainbow

Presenters: Lori Hiltbrand and Lori Davidson, both Library & Technician 3/Unit Support Coordinators at Hamersly Library & Media Services at Western Oregon University.

Participants will learn about using communication skills for a positive impact on their work environment. Why communication is important and how to communicate effectively.

#### *Oregon Reads 2009*

Moss

Presenter: Sara Charlton, Director, Tillamook County Library, Coastal Resource Sharing Network

The Oregon Library Association is presenting Oregon Reads as a part of the celebration. Learn how your library can participate in this program where everyone in Oregon reads the same book. The books are:

- *Subborn Twig* by Lauren Kessler
- *Bot 6* by Virginia Euwer Wolff
- *Apples to Oregon* by Deborah Hopkinson.

#### *The Social Internet (Advanced Class)*

Cove Gallery

Presenter: Todd Williver, Technology Resource Associate,  
Oregon State University, BIT Mobile

Participants will team up to partake in this practical application scavenger hunt utilizing social Internet websites to solve the presenter's story problems. Utilizes information learned in Wikis, Blogs and Chats - The Social Internet, presented in earlier sessions.



## Notes



## *Precursor Bios*

### **Anne-Louise Sterry**

Anne-Louise Sterry is a well-known and beloved speaker, singer, and storyteller traveling and working nationally and internationally. Born in New Jersey, educated with a BA in Psychology and an Associates Degree in nursing, a love of music and storytelling has always been part of her life. Over fifteen years ago, this love became her profession. Anne-Louise works with and presents to audiences of all ages and all walks of life. Her repertoire includes the notorious "Aunt Lena," everyone's out-of-the-box Italian aunt, whose view of life and advice to get through it are both hilarious and full of cutting edge Mediterranean wisdom. Unfailingly positive and empowering, Anne-Louise brings an energy and commitment to her audience and workshops. She lives in Canby, Oregon with her husband and business partner, Bob.

### **Sara Charlton**

Sara is the current Director of Tillamook County Library and a past OLA President. Her proudest moment during her tenure was when Support Staff became a legitimate division. She also served on the ISTA Board from 2006-2008 and is a member of the Coastal Resource Sharing Network.

### **Lori Davidson and Lori Hillebrand**

Both Lori's are Library Technician 3's (Unit Support Coordinators) respectively for the Collection Development and Public Services units of the Hamersly Library and Media Services at Western Oregon University.

### **Joel Henderson**

Joel is the Outreach and Training Assistant for the FRES team of the Oregon State Library. He graduated from Willamette University with an English degree, lives in Salem, and works full-time.

### **Rick Newell**

Rick Newell is a Senior Training and Support Coordinator at the OCLC Western Service Center in Lacey, Washington. In addition to providing phone and e-mail support for Connexion, batchloading, and other OCLC cataloging services, he develops and teaches in-person and online workshops on Connexion, CatExpress, and MARC formats. He frequently gives presentations at the state library conferences and OCLC Western Members Meetings on technical services topics. Since 2004, he has been giving a presentation called "Showboating FRBR: and We Don't Mean Ethna." Rick's other experience includes cataloging and authority work, and a recon project and local system implementation at a community college. He has held several offices in the Washington Library Association and remains active in WLA.



## *Precursor Bios*

### **Heather O'Neil**

Heather has worked at Multnomah County Library for six years as a page and on-call clerk. Moving from Colorado to Oregon in 1996, she married a native Oregonian and doubts she will ever leave the Beaver State. As an avid reader, some of her earliest memories are of the Denver Public Library.

### **Angela Meyens**

Angela is the Operations Supervisor at Multnomah County Central Library. Her zine series, "Oh, the Drama!," details true adventures of her various family members. Most recently, she has written an article on leadership for the fall issue of OLA Quarterly.

### **Steven Williams**

Steven has worked for two years at the Klamath County Main Branch Library. He has also served on the library board of the Ketchikan Public Library in Alaska and is an avid library supporter.

### **Todd Williver**

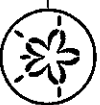
Todd Williver is employed by Oregon State University's Extension Service, assigned to the Central Oregon area to operate and manage the University's mobile technology/teaching lab, called the BIT Mobile. Todd launched the program in the Spring of 2005 and has since taught several thousand hours of classes statewide. In 2006, Todd and the BIT Mobile staff received OSU Extension's statewide recognition and "team award" for the successful outreach utilization of the BIT Mobile.

### **Laural Winter**

Laural is a Reference Librarian at Multnomah County Library, former ULC fellow, and former zine author. She has spoken to audiences at the 2006 PNLA Conference, 6th Annual PDX Zine Symposium, Chicago Pilcrow Lifest and The (Downtown) Omaha Lifest. Also, she recently spoke at the 2008 ALA Conference in Anaheim. She writes about books, crafting, Portland, and poetry on her blog: [www.lauralwinter.typepad.com](http://www.lauralwinter.typepad.com).

### **Mike Wolff**

Mike is currently employed as a Senior Safety Management Consultant with SAIF Corporation's State Agency Customer Team. Mike manages a Book of Business comprised of more than 40 State Agencies including Oregon State Police, Oregon Department of Transportation, Parks and Recreation, and several universities. Mike has a passion for safety excellence. He views his safety career as a vocation and is dedicated to continuous improvement in the field of worker safety.



## *Special Events*

Enjoy these special conference features during your free time today.

### **OSU Hatfield Marine Science Center Bookstore**

Where you'll find books, videos, games, apparel, and a host of other wonderful things related to the ocean and the science of the natural world.

only \$11 Raffle drawing will take place during the Afternoon Break.

### **Storytelling with Anne-Louise**

Join our keynote speaker, Anne-Louise Sterry, for an animated storytelling at 12:30 pm. This encore presentation will be held at the outside picnic tables (weather permitting).

### **Gift Basket Raffle**

Three beautiful gift baskets have been generously donated for our raffle today. Don't forget to buy your ticket —

## *Thank you!*

We'd like to express our appreciation to all of our Conference Sponsors and Donors!

### **OCLC**

[www.oclc.org](http://www.oclc.org)

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[www.thelibrarystore.com](http://www.thelibrarystore.com)

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[www.aprilbaskets.com](http://www.aprilbaskets.com)



## *Networking Contacts*

We encourage you to network with your library colleagues and challenge you to meet someone new today!

