

Staff Training Round Table

Meeting Title: STRT Business Meeting

Meeting Date/Time: May 5, 2022; 11am-12pm

Attendees: Amy Honisett (Guest Host), Jessica Otto (Notes), Andrew Sanderbeck, Lizzie Figueroa, Darci Hanning, Blake Kincaid, Roberta Richards, Amy Lilley,

Discussion Topics:

- **Introductions**
- **Ice Breaker:** What is your favorite tool to use at work?
 - Asana
 - Mindmup
 - Outlook
 - Paper planners
- **Planning session on Dealing with Challenging Patron Behaviors:** (Andrew)
 - 40 minute session
 - 20 minutes of content: Mission: welcoming to all boundaries are still essential, de-escalation techniques to consider
 - 10 minute break-out group: The importance of consistency, need to take in consideration the policies of the organization.
 - 10 minute debrief- Holly/ STRT Resources to share, Scenario to deconstruct OR have a question to answer-ie: What are important aspects of consistency for staff to use with patrons?
 - Possible date: 6/28, registered event
 - (Blake) Consistency might be the angle to emphasize, since that really relies on consistent training.
 - (Blake) How do you teach everyone to be consistent based on the specific organization?
- **STRT Subgroup:** working on “why professional development” is important sessions/content. Has not met recently, Darci will set up a meeting to happen in the next few weeks.
- **Officers/ Round Table:**
 - Darci explained how elections and nominations work. Deadline for nominations is June 29th.



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- **Jamboard:** [2022/2023 OLA Staff Training RT Session Planning - Google Jamboard](#); currently there are two item entries.
- **Other:**
 - Ideas for future sessions:
 - (Amy L.) Tools for online learning and if anyone is using any tools outside of Niche to create online learning. Especially in accessibility issues such as closed captioning. Closed captioning resources: Camtasia, veed.io
 - Sharing session for resources
 - Jamboard needs more promotion. Amy will send out through Libs-Or. and Memberclicks. Should be sent out multiple times.
 - Sponsor a listening session?: (Amy)
 - Ideas: Intellectual freedom, First Amendment Audits, Partnership with Intellectual Freedom Committee
 - <https://guides.pcc.edu/OLA-IntellectualFreedomTraining>

Action Items:

- STRT Group: Add 1 item to the Jamboard.
- Amy H.: Send Jamboard information out through Libs-Or. and Memberclicks.
- STRT officers: Nominations are due by June 29 but that's a bit far off. Darci will work with Holly on an updated timeline and with advertising the open positions.
- Jessica: Post meeting notes to STRT site

Upcoming Meetings/Events:

- Upcoming Business Meetings: June 2nd at 11am; July 7th at 11am