

**Meeting Title:** STRT Business Meeting

**Meeting Date/Time:** March 3, 2022; 11am-12pm

**Attendees:** Holly Freewynn, Darci Hanning, Jessica Otto, LuCinda (Springfield), Lizzie Figueroa, Amy Lilley, Amy Honisett, Blake Kincaid, Andrew Sanderbeck

**Discussion Topics:**

- **Ice Breaker** – Find something on your desk that represents you.
  
- **Staff Development Session** – Group met 2/23/2022 and it was a great session of brainstorming and developing management and staff developmental training. The learning objectives for the management level are complete. Working on a timeline, but are still in a brainstorming phase. Potential live event and asynchronous content using the Niche Academy platform. Next meeting: March 16th, 9 am. Objective: wrapping up objectives, establishing a timeline, and creating an outline. Here is the working doc:  
[https://docs.google.com/document/d/1DF24\\_xBk3litRPt\\_66Fe7knvbBVf55YduRxAjr368nY/edit](https://docs.google.com/document/d/1DF24_xBk3litRPt_66Fe7knvbBVf55YduRxAjr368nY/edit).
  
- **Recap for new members** – what we have been working on: Onboarding for new staff members.
  
- **PLA Sessions** – Please share any great content that you discover at PLA.
  
- **Possible future training topics:**
  - Challenging patron behaviors, how to de-escalate situations, customer service and situational awareness, staff development issues, Trauma informed service. Possible trainer: Ian from Multnomah. There is a PCI webinar: “Unwanted Patron Behaviors,” available from the State Library (Darci).
  - Where to find trainings/resources:
    - Hollaback: <https://www.ihollaback.org/>

## **Staff Training Round Table**

- Niche Academy for all Oregon Staff:  
<https://my.nicheacademy.com/oregonstaff>
- Basic Library skills ABLE tutorials. Soon to be updated, contains self-paced trainings: <https://my.nicheacademy.com/basicskills>
- Series: Databases and Reference Interviews: For group trainings (first three modules are excellent):  
<https://my.nicheacademy.com/oregonstaff/pathway/40795>
- PCI webinars:
  - Registration: <https://www.surveymonkey.com/r/Reg4PCI>
  - Overall access:  
<https://www.surveymonkey.com/r/OR-NicheAcademy>

### **Action Items:**

- Holly – Compile ideas for de-escalation
- Holly – Create Jamboard
- Everyone – PLA what did you learn? What did you like? Ideas for future sessions
- Holly/Jessica – post meeting notes to STRT site

### **Upcoming Meetings/Events:**

- Upcoming Business Meetings – April 7th at 11am; May 5th at 11am