

Meeting Title: STRT Business Meeting

Meeting Date/Time: April 7, 2022; 11am-12pm

Attendees: Holly Freewynn, Jessica Otto, Lizzie Figueroa, Darci Hanning, Andrew Sanderbeck, Jane Ellen Innes. Amy Lilley, Blake Kincaid

Discussion Topics:

- **Ice Breaker** –What media have you consumed recently that had a nature theme?
- **STRT Subgroup**- No updates.
- **PLA recap**- Lots of great sessions and exhibits
 - Lizzie (makerspace virtual session: The Future of Libraries)
 - Amy (Programming for Neurodiverse Adults, EDI racism groups with virtual reality experience)
 - Blake (Horrible Evil Library Books)
 - How do you prioritize your resources?
 - Darci: It starts with a strategic plan, shared mission, partnerships, you need to be thoughtful and intentional.
 - Jane Ellen: How do you define services?
 - Andrew (Pop-up sessions, book mending session, safety and security basics program, Homelessness session: welcoming vs. serving)
 - Andrew is also searching for people to do a 10-minute recap of the PLA sessions that they attended.
 - Darci (Outreach Boundaries: Staffing to provide outreach services, “Clarity is a form of kindness”)
- **Planning session on Dealing with Challenging Patron Behaviors:** Andrew and Holly.
 - Potential June date.
 - What are basic things that staff need to know?
 - Resource sharing
- **Jamboard**
 - Created to share ideas with one and another.
 - There was a survey attached asking:



Staff Training Round Table

- What sort of training sessions would you like to see from STRT?
- Do you have resources you can share?
- What kind of session do you want to see at OLA 2023?
- Share some presenters you might like to see at OLA.
- Promote in April and May and through the OLA Hotline.
- **May meeting:** Person needed to lead May meeting, recruitment for a new round table chair.
- **Other:**
 - Andrew: Have a time in our meetings to ask “what do we need?”
 - Andrew: State Library Niche Academy: 6-sessions now available on customer service called “Frontline Customer Service”

Action Items:

- Holly to send out Jamboard
- Holly to post recruitment for a new round table chair OLA Hotline.
- Jessica – post meeting notes to STRT site

Upcoming Meetings/Events:

- Upcoming Business Meetings – May 5th at 11am; June 2nd at 11am