



Staff Training Round Table

Meeting Title: STRT Business Meeting

Meeting Date/Time: March 22nd, 2023; 10am-11pm

Attendees: Jessica Otto, Rachel Collins, Blake Kincaid, Rinny Lakin, Laurel Winter, Amy Lilley

Discussion Topics:

- **Introductions / Icebreaker (All) –**
- **OLA Conference, Bend, 4/19-4/22 (Darci / All) –**
 - Roundtable meetup (restaurant, select date/time/place) and/or virtual meetup?
 - We will try to meet up Wed/Thurs morning for coffee. Please check emails during the conference
 - Note: it might be possible still to get a room Friday morning at 7:30
 - STRT Members attending: Rachel, Jessica, Rinny, Laurel (virtual)
 - Table at conference (shared) and trading cards
- **Debrief on “Make it Stick” training**
 - Laurel and Blake held a meeting with about 15-20 people in attendance. Very simple chat -focused session where people could share with each other. Lunch time worked well for a timeframe. Looking to do 1-2 a year online. Very little prep time, 10 hours at most. There are slides and a recording. Note from Laurel: Record to the “cloud” and not your desktop!
- **Project Updates –**
 - Challenging Patron Behaviors (Holly)
 - Staff Development, two part (Darci)--possibly May
 - Additional Ideas from our Jamboard
 - Other topics (Spring timeframe?)
 - Disability awareness (Amy H.) - for later
 - Creating staff training plan (Blake) - for later, idea is to create a sub-committee to form action/training plans and other planning ideas. How to take ideas from the STRT group to help smaller libraries.
- **General sharing (as time allows) (All)**
 - (Laurel, Blake, Rinny) Ways to document and store document



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- Rinny talked to Darci about presenting at the SSD conference about resources from the state library for children and how to use them.
- Amy L. has been working on onboarding with NeoGov. Also working on an online training called Public Service 101 also classroom training that will work with customer service.
- **Review Action Items generated (Jessica)**

Action Items:

- Darci to provide access to the Google shared drive space.
- Jessica to post the STRT notes on the website.

Upcoming Meetings/Events:

- Upcoming Business Meetings – (4th Wednesday of the month and 10am)
- April 26th, May 24th at 10am