



## Staff Training Round Table

**Meeting Title:** STRT Business Meeting

**Meeting Date/Time:** November 29th, 2023; 10am-11pm

**Attendees:** Darci Hanning, Jessica Otto, Amy Lilley, Laurel Winter, Jennifer Cox

### Discussion Topics:

- **Introductions / Icebreaker (All)** – What is your favorite holiday tradition or favorite wintertime activity?
- OLA 2024 / Salem, April 24 – 27, 2024
  - Presenting or attending?
  - Table- Darci will work on getting us a table. (All) Think about what you would like to see at the table.
- General sharing (All)
  - (Amy L.) Seeking different de-escalation trainings. What are some options that you know about? What experiences have you had with this? Darci suggested [Dr. Steve Albrecht](#). Laurel and MCL uses internal sources (Susan Voss Meyer) and CPI trainings. Jennifer used a community college course for social/human services offered by CCC. Laurel would like to see Verbal Judo or assertiveness training offered.
  - Amy L. is working on updating material for Library Assistants (library pages)
  - Jennifer is working on Answerland updates and trainings. Going towards a co-hort model. <https://libguides.osl.state.or.us/answerland>
  - Laurel is working on a tutorial on collection maintenance and development. Laurel is also creating a queer literature class. It will be on the Niche Academy domain.
  - Possible topic (for the future): How to work with a subject matter expert. How to collect the information and then take that expertise and work it into a training.
  - Jennifer working with ORBIS-Cascade is working on how to onboarding co-hort communities of practice around reference works. How to get partnering institutions to work together.
  - Darci: The State Library is looking to hire a DEI consultant. The fall co-hort just finished up the Libraries leading with Equity with Christina



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Fuller-Gregory. Darci will be working on Lib Guides in December and will work on weeding Niche Academy.

- Content Updates:
  - Fostering Good Patron Behavior: A Framework for Staff Training (Holly): December 7, 11a, Zoom link:  
<https://us02web.zoom.us/j/89582797958?pwd=SXU2dy9zYVI6clVPVVBZzJkMXU4Zz09>
  - On hold (any updates?)
    - Staff Development, two part (Darci)
    - Disability awareness in trainings/presentations (Amy H.)
    - Creating staff training plan (Blake) - for later, idea is to create a sub-committee to form action/training plans and other planning ideas. How to take ideas from the STRT group to help smaller libraries.
    - Additional ideas from our [Jamboard](#) / Other topics

### Action Items:

- Jessica to post the STRT notes on the website.

### Upcoming Meetings/Events:

- Upcoming Business Meetings – (4th Wednesday of the month and 10am)  
December 20th at 10am; January 24th at 10am